



The Standards People



ETSI Zero touch network and Service Management (ZSM) Enabling agile service delivery and new business opportunities

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For: **ONAP - ZSM**

Chair ZSM

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The ISG ZSM continues growing in a steady and healthy pace



65 members; 19 operators



Work status

✓ The ISG ZSM work has started with the approval of the following seven new Work Items (WIs):

✓ [ZSM 001](#): Requirements based on documented scenarios (specification) → **STABLE**

✓ [ZSM 002](#): Reference Architecture (specification)

✓ [ZSM 003](#): End to end management and orchestration of network slicing (specification)

✓ [ZSM 004](#): ZSM Landscape (report)

✓ [ZSM 005](#): Means for Automation (report)

✓ [ZSM 006](#): Proof of Concept Framework (specification) → **PUBLISHED**

✓ [ZSM 007](#): Terminology

✓ [ZSM 008](#): End-to-end cross-domain service orchestration and automation

Note: the ZSM DRAFT specifications are publicly available via the ZSM open area ([Link](#)).

Harmonization and collaboration across the industry

- ✔ Cooperation and alignment with other SDOs (including ETSI groups), forums and Open Source projects is essential to:
 - ✔ promote adoption of and alignment with the ZSM architecture and solutions;
 - ✔ achieve automated end-to-end network and service management
- ✔ The ISG ZSM intends to have an open dialogue with the related organizations and open source projects to encourage mutual convergence

