

ONAP EI Alto Troubleshooting

Problems/Issues encountered or steps required when using ONAP EI Alto after a fresh installation

- [AAI graphgraph imagePullBackOff](#)
- [AAI Portal](#)
- [SDC Portal](#)
- [VID Portal](#)
- [Policy Portal](#)

AAI graphgraph imagePullBackOff

See [OOM-2161](#) - Getting issue details... STATUS

change image in aai-graphgraph deployment

```
# kubectl edit deploy dev-aai-aai-graphgraph -n onap
...
image: zhabba/aai-graphgraph:1.5
...
```

AAI Portal

See <https://docs.onap.org/en/elalto/submodules/portal.git/docs/release-notes.html>

AAI UI's new role "ui_view" is not registered in AAF, Portal cannot fetch it. So, the work around is

1. upload new role from Bulk Upload in Portal Roles page (create a csv file which has one line like: ui_view,10)
2. Sync Roles on same page
3. Assign this ui_view role to demo account in User page
4. Then demo user can access AAI UI app from Portal

SDC Portal

SDC portal not loading

Solution: open in a new browser tab <https://sdc.api.fe.simplesdemo.onap.org:30207/sdc1/portal> and accept the certificate security risk

VID Portal

VID portal not loading

Solution: open in a new browser tab <https://vid.api.simplesdemo.onap.org:30200/vid/welcome.htm?cc=1576864009719> and accept the certificate security risk

Policy Portal

Policy portal not loading. See [PORTAL-760](#) - Getting issue details... STATUS

Solution: open in a new browser tab <https://policy.api.simplesdemo.onap.org:30219/onap/policy> and accept the certificate security risk